

Registration Certificate

This is to certify that the Management Systems of

Philippine Veterans Affairs Office (PVAO)

have been assessed by AJA Registrars and registered
against the requirements of

ISO 9001:2008

Certificate No. : **AJA13/16840** Date of Original Registration : **23/08/2013**

Expiry Date : **15/09/2018** Date of Re-Registration : **26/07/2016**



0059

A handwritten signature in black ink, appearing to read 'Raymond Hinton'.

Chief Executive - AJA Registrars Ltd



Certified True Copy:

A handwritten signature in black ink, appearing to read 'Raul Caballes'.

MGEN RAUL Z. CABALLES AFP (Ret)
Deputy Administrator /
Quality Management Representative



This certificate is issued in respect of the locations & scope of registration detailed in the Associated Registration Schedule.
This certificate is the property of AJA Registrars Ltd Unit 6 Gordano Court Gordano Gate Business Park Serbert Close Portishead Bristol UK BS20 7FS
and must be returned on request. A member of the AJA Group of Companies

Registration Schedule

SCOPE OF REGISTRATION

Adjudication of Pension Claims

Company Name: **Philippine Veterans Affairs Office (PVAO)**

Sites Registered: Veterans Compound, Camp Gen. Emilio
Aguinaldo, Quezon City, Philippines

Standard: **ISO 9001:2008**

EAC: 36

Date of Re-Registration: 26/07/2016

Expiry Date: 15/09/2018

Certificate Number: AJA13/16840



0059

A handwritten signature in black ink, appearing to read 'Raymond Winter'.

Chief Executive - AJA Registrars Ltd

Certified True Copy:



A handwritten signature in black ink, appearing to read 'Raul Z. Caballes'.
MGEN RAUL Z. CABALLES AFP (Ret)
Deputy Administrator /
Quality Management Representative



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Department of National Defense
PHILIPPINE VETERANS AFFAIRS OFFICE
Quality Management System for Adjudication of Pension Claims
ISO 9001:2008 Certified



20 December 2016

MS. CLOTILDE S. LACSAMANA-DRAPETE

Acting Director, DBM-SPID and
QCMC-DBM Secretariat Head
Gen. Solano St., San Miguel
Manila

Attn: GQMC DBM Secretariat
Systems and Productivity Improvement Bureau
2nd Floor, DBM Building I, Gen. Solano St.,
San Miguel, Manila


Dear Madam ,

In compliance with the Memorandum Circular No. 2016-1 issued by the Government Quality Management Committee (GQMC) on 7 December 2016 re Guidelines on the Validation of the ISO 9001 Quality Management System (QMS) Certification for the Grant of the FY 2016 Performance Based Bonus (PBB), we respectfully submit the certified-true copy of the ISO 9001:2008 QMS Certificate No. AJA13/16840 of the Philippine Veterans Affairs Office (PVAO) with validity period up to 15 September 2018 as attested by the agency's 3rd party auditor, AJA Registrars Inc.

Along with the certificate is the certified-true copy of the Registration Schedule indicating the scope of registration, i.e. Adjudication of Pension Claims. Both documents were likewise posted in the agency's Transparency Seal as prescribed.

With highest esteem and best regards.

Very truly yours,


MGEN RAULZ CABALLES AFP (RET)
PVAO Deputy Administrator and
Quality Management Representative

Serbisyo sa Beterano, Serbisyo sa Bayan

Veterans Compound, Camp General Emilio Aguinaldo, Quezon City
Website: www.pvao.mil.ph / Tel. No. (02) 912-4526