



MFO ACCOUNTABILITY REPORT CARD (MARC-1)

Philippine Veterans Affairs Office	OUTPUTS	DEPARTMENT BUDGET FY 2015 (in million)	OVERALL RESULTS ASSESSMENT				RATING
			SERVICE/ PRODUCT RESULTS				
			PERFORMANCE INDICATORS	FY 2014 ACTUAL ACCOMPLISHMENT	FY 2015 TARGET	FY 2015 ACTUAL ACCOMPLISHMENT	
MAJOR FINAL OUTPUTS							
The Philippine Veterans Affairs Office shall provide immediate and adequate care, benefits and other forms of assistance to war veterans and veterans of military campaigns, their surviving spouses and orphans.	Administration of Veterans' Pension and Benefits Program		Number of pension and other benefit payments made	213,329 payments made	220,352 payments made	212,720 payments made	97%
			Number of pensioners and beneficiaries	194,849 pensioners/beneficiaries	184,001 pensioners/beneficiaries	178,886 pensioners/beneficiaries	97%
			Percentage of payments made over the last three (3) years that are found to be invalid	0.05%	0.50%	0.11%	178%
			Percentage of valid benefit claims made within 10 working days of receipt of completed documents	84%	90%	92%	102%
			Percentage of regular pension payments made into the beneficiaries' accounts on the due date	100%	100%	100%	100%
	Preservation and Development Services for Military Shrines		Number of shrines maintained	8 shrines	7 shrines	8 shrines	114%
			Number of veteran commemorative events managed	21 events	13 events	13 events	100%
			Percentage of stakeholders who rated the commemorative events as good or better	105%	90%	100%	111%
			Percentage of shrine visitors who rated the facility maintenance and customer service as good or better	99%	90%	92%	102%
			Percentage of commemorative events that are completed according to program schedule	100%	100%	100%	100%
			Percentage of shrines that are maintained on a daily basis	100%	100%	100%	100%
	STO and GASS						
	SUPPORT TO OPERATIONS		Posting of Quality Management System: ISO 9001:2001 Certificate or Agency Operations Manual		100%	100%	100%
			Percentage of payments of PS claims and other entitlement within prescribed standards and timetable	100%	100%	100%	100%
	GENERAL ADMINISTRATIVE SUPPORT SERVICES	Budget Utilization Rate					
		Obligations BUR Ratio of total obligations against all allotments for FY 2015.	93%	90%	98%	109%	
			Php281,304,000		Php277,749,000		
		Disbursements BUR Ratio of total disbursement to total obligations.	98%	90%	99%	110%	
			Php276,153,000		Php274,017,000		
		Public Financial Management reporting requirements of COA and DBM					
		Budget and Financial Accountability Reports (BFARs)	100%	100%	100%	100%	
		Report on Ageing Cash Advance	100%	100%	100%	100%	
		COA Financial Reports	100%	100%	100%	100%	
		APCPI		100%	100%	100%	
	Submission of APP		100%	100%	100%		

Source: Agency Form A/A-1; Assessment of DBM BMB-SPJS